I didn’t feel I could handle my problem by myself so I went to Citizens Advice West Berkshire and they helped me to sort it out.

We help with the A to Z of advice, from access to children to zero hours contracts.

Also including: benefits, consumer, debt and money, relationships, housing, tax, law and rights, discrimination, health and social care, work, education and much more.
How to get free help and advice from Citizens Advice West Berkshire

### Face to Face

In Newbury, Thatcham and Hungerford

For new issues please drop in to Newbury at the following times:

- **Monday am** 9.30 - 12 noon
- **Wednesday am** 9.30 - 12 noon  
  **Wednesday pm** 12.30 - 3.00

NEW! Contact Point at West Berkshire Council Market Street offices
Weds am 9.30-11.30 for signposting

**Or make an appointment** in Hungerford or Thatcham by calling 01635 516605

### By phone

0300 222 5941 (costs the same as a landline)

- **Monday and Wednesday** 9.30 - 3.30  
  **Tuesday** 9.30 - 12.30

### Online

- citizensadvice.org.uk
- citizensadvicewestberkshire.org.uk

Access general information at citizensadvice.org.uk or for initial advice visit online.citizensadvicewestberkshire.org.uk

We also offer advice for carers and those with a disability or a long-term health condition

Please ring 01635 516609 for an appointment

**FIND US AT:** 2nd Floor Broadway House, 4-8 The Broadway, Northbrook Street, Newbury RG14 1BA (near the Clock Tower)  
[www.citizensadvicewestberkshire.org.uk](http://www.citizensadvicewestberkshire.org.uk)

Follow us on Twitter @WestBerksCAB

January 2018